

COVID-19

Impact to the People Management agenda

Are you ready to work remotely and keep your employees efficient and loyal?



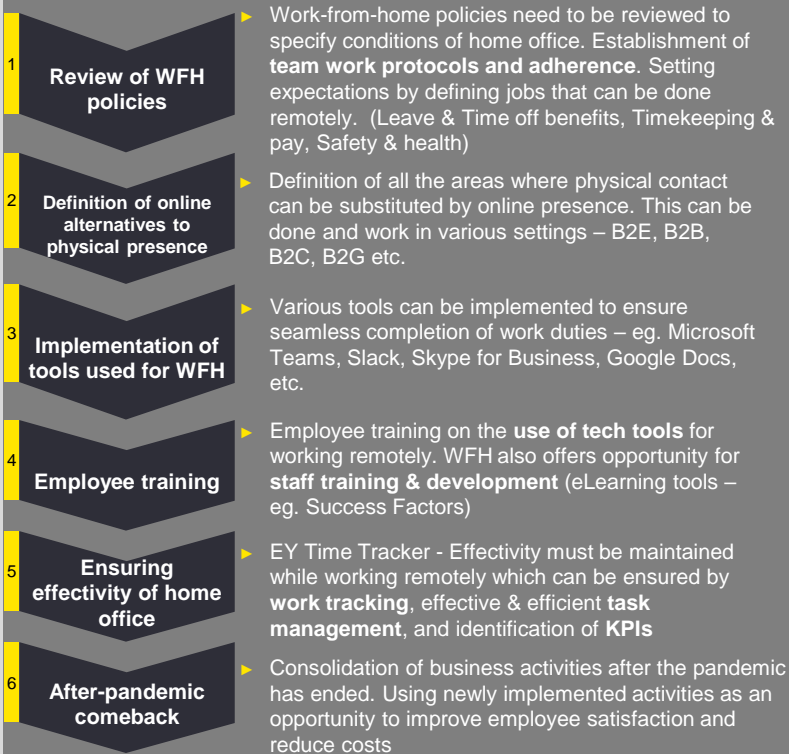
Building a better working world

Implementation of processes in terms of remote ways of working and the role of employee loyalty management through employee life cycle during (and after) COVID-19

Goals

Creation of opportunities and risk mitigation by switching to working remotely

Work-from-home step by step guideline



Tools & systems can be used to ensure seamless completion of work duties:

- ▶ **Microsoft Teams**
 - ▶ Communication and collaboration; files storage, chat, and online meeting
- ▶ **EY Time Tracker**
 - ▶ Tool for work tracking
- ▶ **EY Intelligent Process Discovery tool**
 - ▶ Collects all information about activities performed by users - dashboards with information about the productivity of employees, apps and websites work time distribution
- ▶ **EY Gig Now**
 - ▶ Global platform for contractors managing

Effectivity while working remotely can be maintained by the utilization of work tracking apps, task management and KPIs:

- ▶ There are various application on the market to track the productivity of remote staff, eg. Time Doctor, Roadmap App, and Timely. Standard Google Forms and Spreadsheets can be also used
- ▶ Task management can serve as the foundation for efficient workflow when working remotely (eg. MS Planner, Click-up, Asana)
- ▶ KPIs to measure productivity when working remotely needs to be identified (eg. Communication index, In-time delivery, Activity index, ...)

How can EY help your organisation ensure continuity of business?

- ▶ **Internal & external communication** – set up a mechanism of communication this situation within your company
- ▶ **Remote check staff manual** – prepare your company for remote ways of working
- ▶ **Preparation of scenarios and plans** for the event of a significant COVID-19 impact

... and much more

EY SUPPORT

COVID-19 situation and its impact on people performance aspect

Due to the situation in the Czech Republic, many companies have to adapt quickly to the home office regime of their employees and, despite the difficult conditions, try to continue running the company. EY is ready to support you in these tough times in several areas, e.g.:

Support with selection and training in a convenient environment to facilitate work from home and bridge the distance barrier.

Communication with employees:

- ▶ internal communication regarding COVID-19 (information, tasks, learning, gamification)
- ▶ tracking of employee's work

Employee satisfaction – difficult time brings pressure on employee loyalty. EY will help you to connect with your employees using the latest technology and solve problems regardless of distance.

Training – EY will prepare tailor-made training for your employees according to your needs.

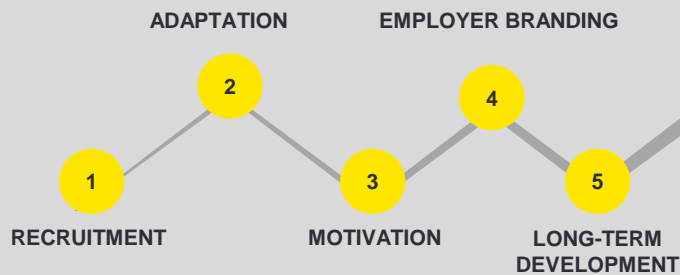
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Employee life-cycle



The role of employee loyalty and its management through employee life cycle during COVID-19

